



2024

WAPELLO COUNTY EMS SYSTEM: BY THE NUMBERS

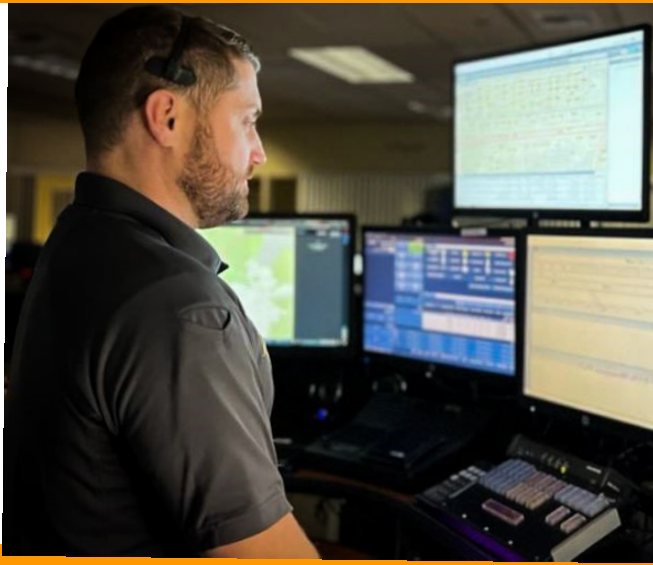
Annual Report to the Community



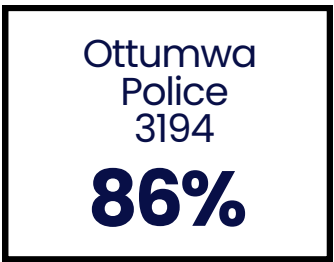
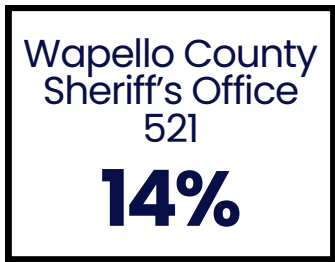
Oct 2025

Wapello County Emergency Medical Services Advisory Council

WHO TOOK YOUR CALL FOR HELP?



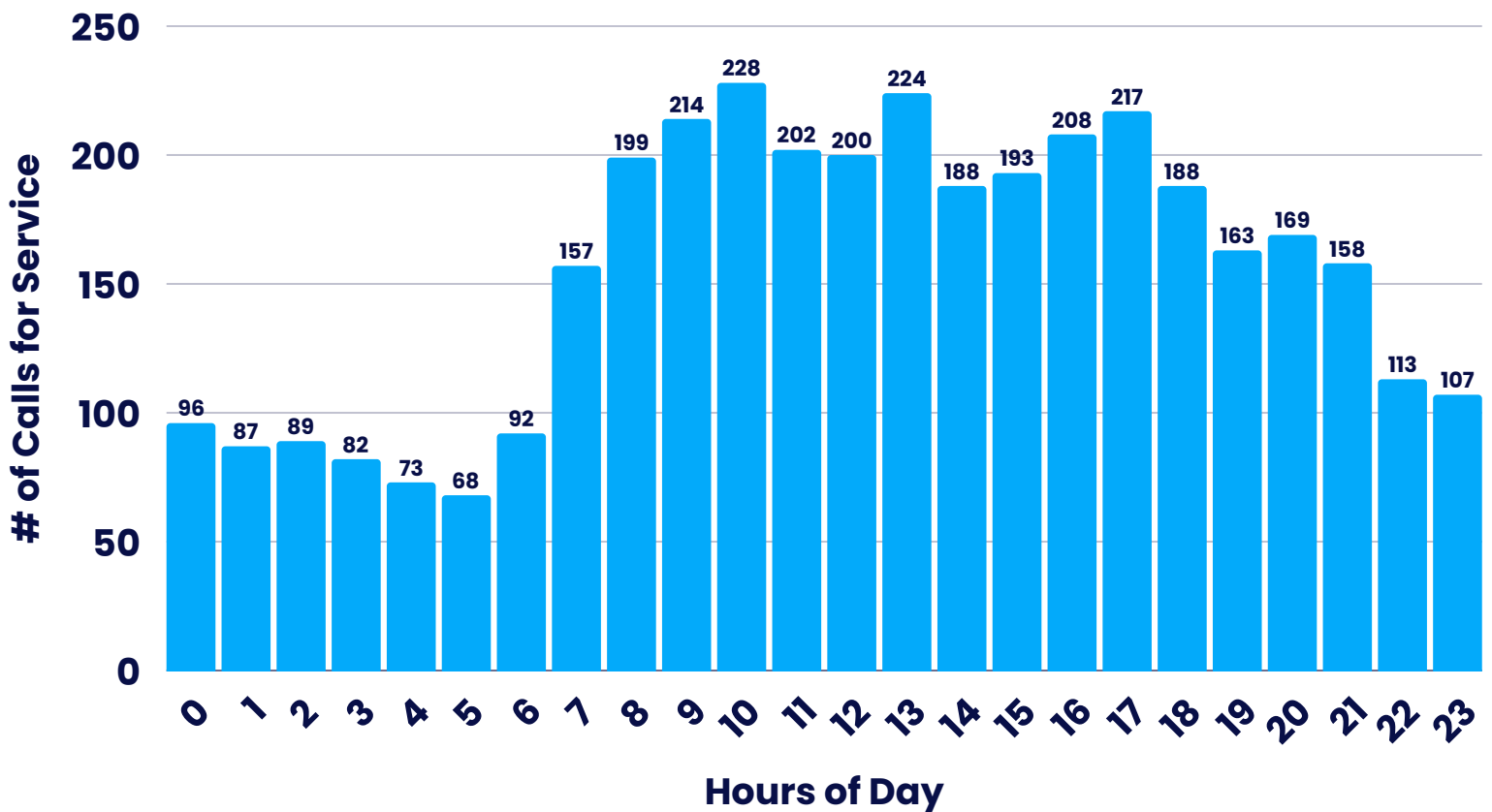
EMS 911 CALLS BY DISPATCH AGENCY



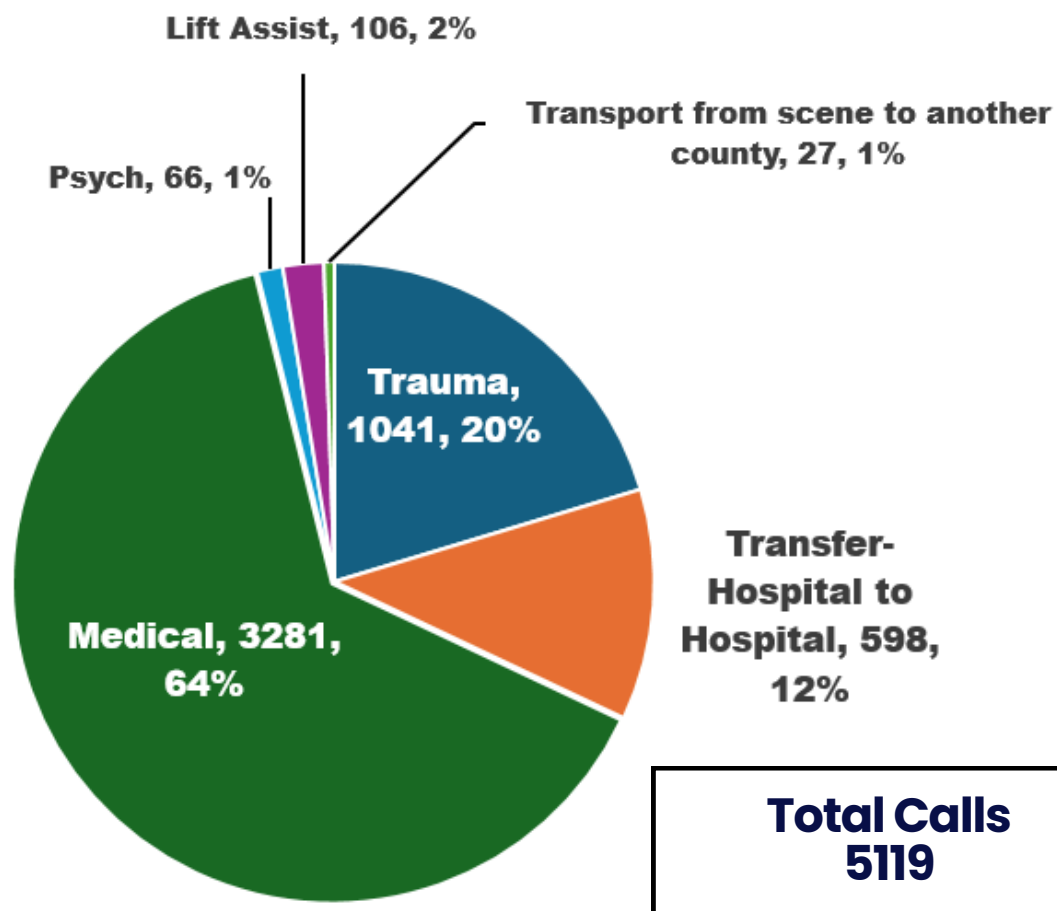
Total number of calls for service to 911
Source: CAD – Ottumwa Police/Wapello Co.

WHAT HOUR OF THE DAY IS HELP NEEDED?

Calls for service by hour Source: CAD – Ottumwa Police/Wapello Co



WHAT TYPE OF HELP WAS NEEDED?



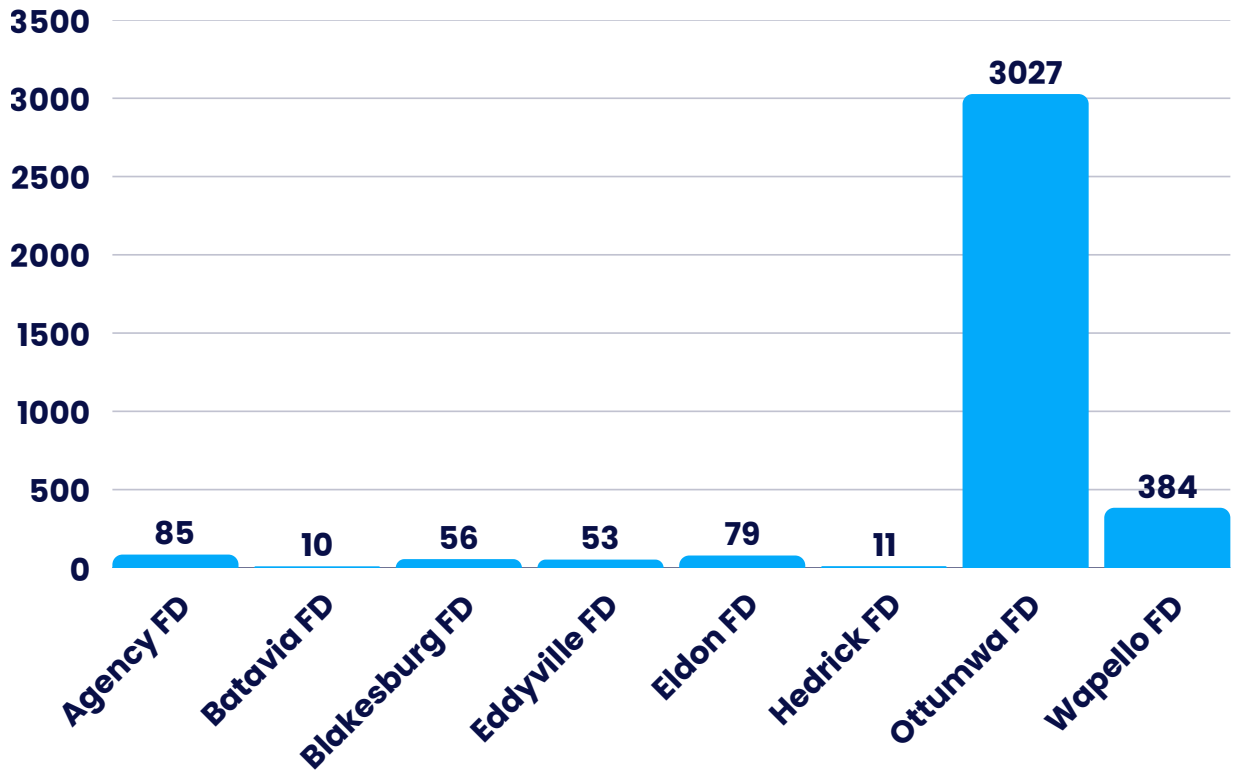
EMS 911 calls for service by acuity type Source: Image Trend data from ORMICS

EMS teams handle far more than accidents.

They provide vital care and support for ongoing medical needs across the community.

CALLS WHERE A FIRST RESPONSE TEAM LIKELY ASSISTED

-Requests for service by Fire District

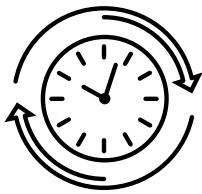
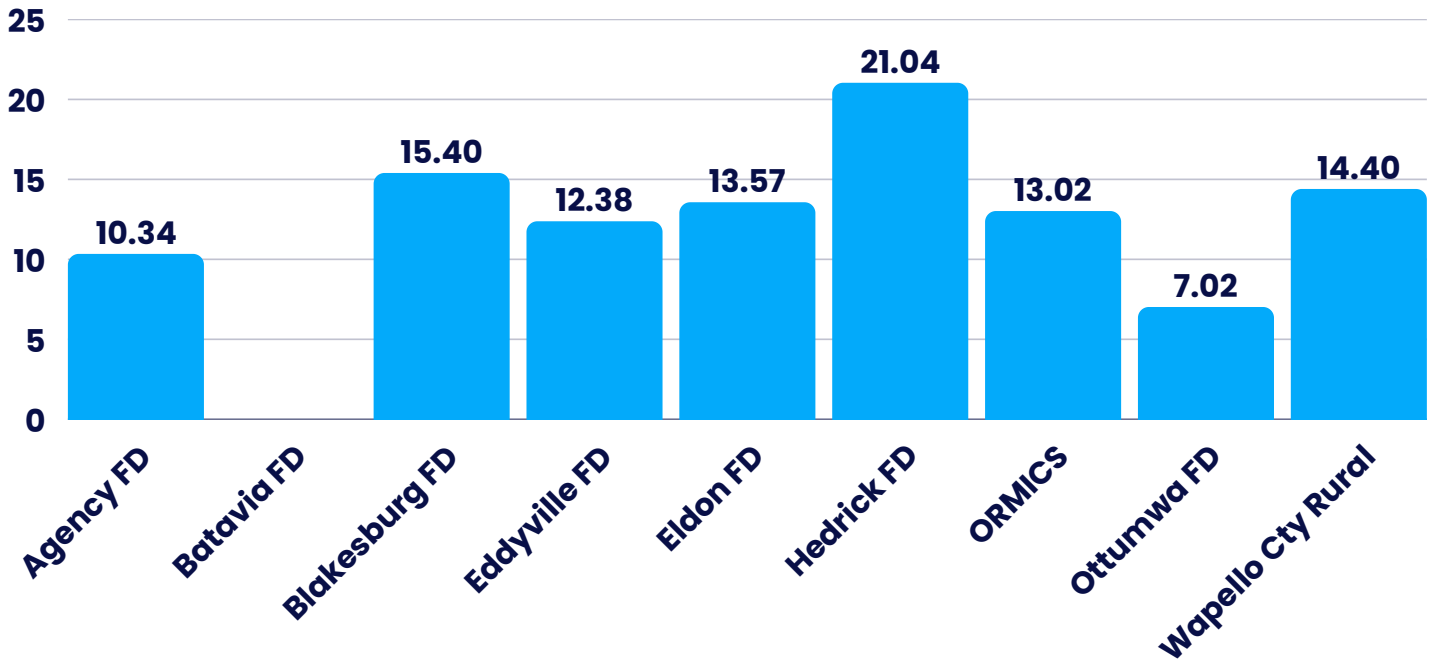


Support provided by First Response Public Safety Entities Source: CAD – Ottumwa Police/Wapello Co.



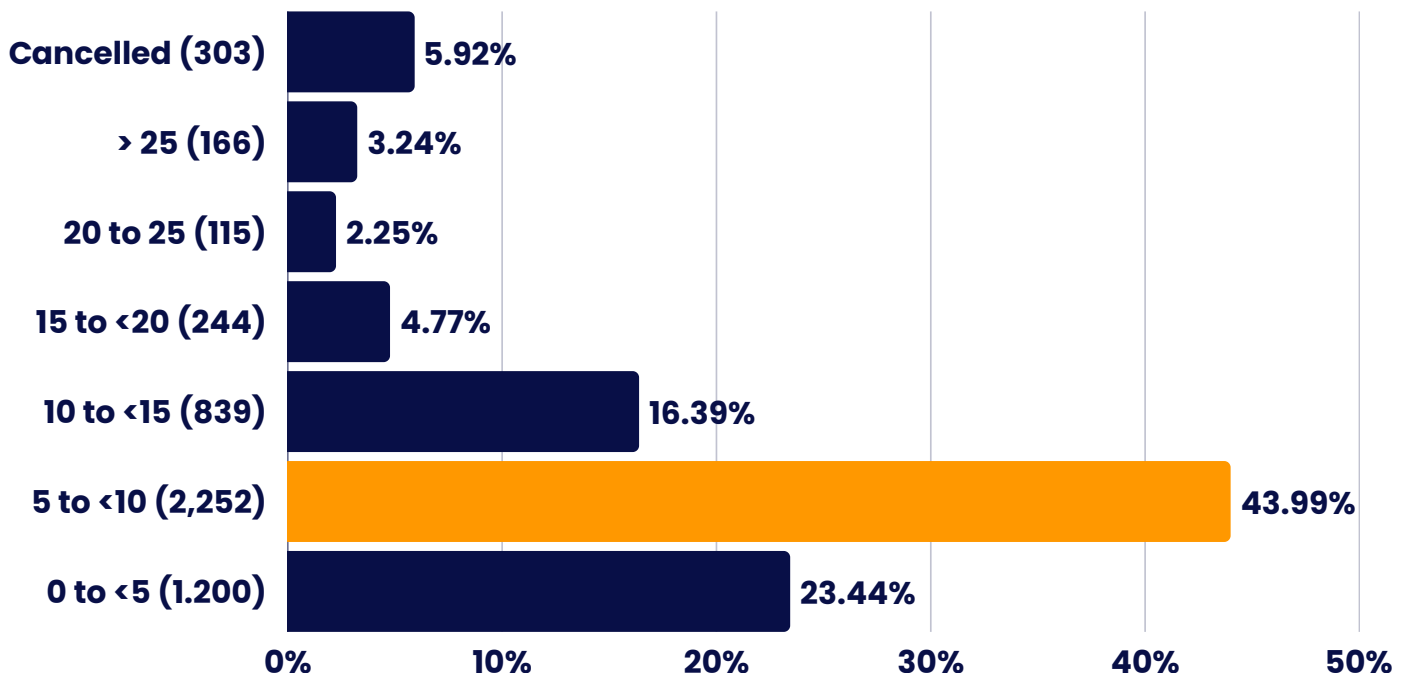
RESPONSE TIMES: HOW FAST DID HELP ARRIVE?

1st EMS unit on scene Source: CAD- Ottumwa Police/Wapello Co



AMBULANCE ARRIVAL TIME IN MINUTES

Ambulance on scene Source: Image Trend- ORMICS



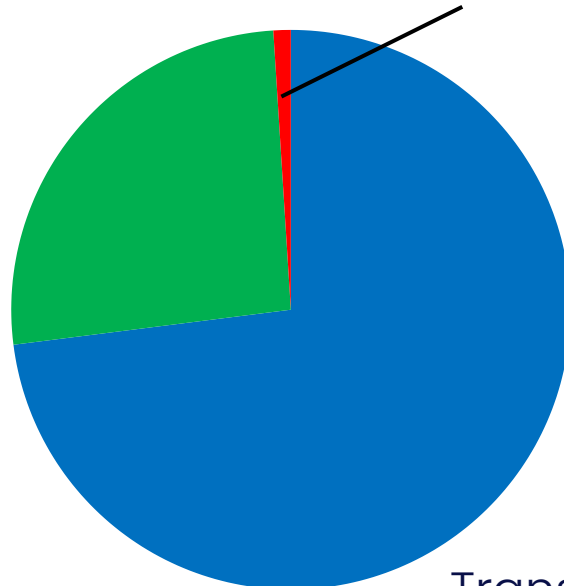


WERE YOU TRANSPORTED BY AMBULANCE?

Transportation Disposition of patients for 911 calls for service
Source: Image Trend data from ORMICS

Refused/No Transport - 1343
26%

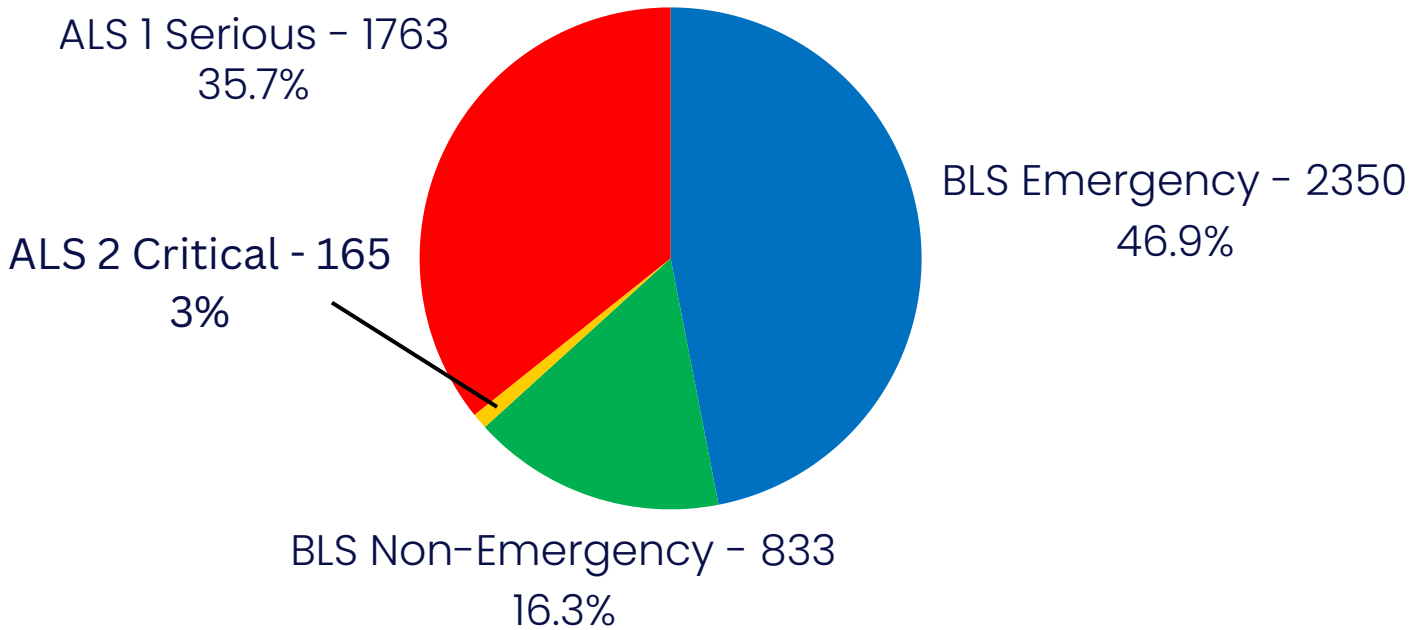
Treated on scene - 34
1%



Transport - 3742
73%

IF YOU DID TAKE A RIDE WITH EMS, WHAT KIND OF CARE DID YOU NEED?

Transport Service Level required (CMS) Source: Image Trend- ORMICS



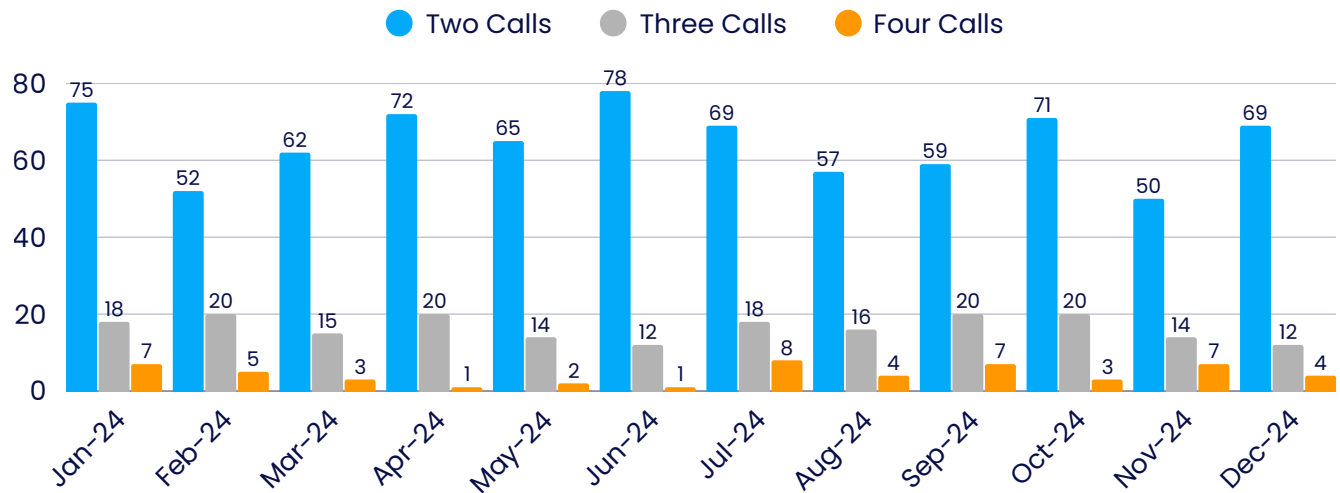
BLS Emergency - 2350	46%
ALS 1 Serious - 1763	35%
BLS Non-Emergency - 833	16%
ALS 2 Critical - 165	3%
Specialty Transport - 8	0%

ALS
Advanced Life Support

BLS
Basic Life Support

SOMETIMES OUR SERVICES GET REALLY BUSY

Hours with more than two calls



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Two	75	52	62	72	65	78	69	57	59	71	50	69
Three	18	20	15	20	14	12	18	16	20	20	14	12
Four	7	5	3	1	2	1	8	4	7	3	7	4
Five						1				1	2	
Six	1											

EMS calls exceeding two per hour

Source: CAD- Ottumwa Police/Wapello Co -Manually tabulated

SOME PEOPLE AND PLACES NEED HELP OFTEN

Repeat caller information indicates that repeat calls are typically made at public housing locations, such as “The Towers” or long-term care facilities. We are not seeing a high frequency of repeat 911 calls from single-family residences.

High Frequency callers Source: CAD- Ottumwa Police/Wapello Co